

# ACT EQUIPMENT LOAN SERVICE (ELS)



ACT Equipment Loan Service (ELS)

## Planning for emergencies:

It is important to plan ahead in case of an emergency situation which may impact on the use of your loan equipment such as power outages and bush fires.

- Ensure you have a phone that you can use if the power goes out.
- Make sure all your equipment that is chargeable is always kept fully charged.
- Talk to your health professional who referred you to the ELS about your equipment and what strategies you could put in place in case of an emergency.
- If the problem is life threatening, ring for an ambulance on 000.

## Location:

ACT Equipment Loan Service  
Oxygen & Equipment Services

Village Creek Centre  
37 Kingsmill Street, Kambah, ACT 2902  
Phone: 02 5124 1057  
Email: [EquipmentLoanService@act.gov.au](mailto:EquipmentLoanService@act.gov.au)

## Opening hours:

The ACT Equipment Loan Service office is open:

Monday – Friday from 8.30 am until 5.00 pm.

Saturday – Sunday and Public Holidays from  
11.00 am – 12.00 noon.

The service does not operate on Good Friday  
or Christmas Day.

## Accessibility

If you have difficulty reading a standard printed document and would like an alternative format, please phone 13 22 81.



If English is not your first language and you need the Translating and Interpreting Service (TIS), please call 13 14 50.

For further accessibility information, visit:  
[www.health.act.gov.au/accessibility](http://www.health.act.gov.au/accessibility)



[www.health.act.gov.au](http://www.health.act.gov.au) | Phone: 132281  
Publication No 19/0984

© Australian Capital Territory, Canberra August 2019\*



**Canberra Health  
Services**

The ACT Equipment Loan Service supplies a range of equipment to clients in the ACT community. Equipment is supplied to people on hospital discharge, for trial and general rehabilitation purposes.

This is a free service providing short term (up to 3 months) loan equipment to appropriately referred and eligible clients.

## Who is eligible for the service?

To be eligible for a short term (up to 3 month) equipment loan from the ACT Equipment Loan Service, you must be:

- An ACT and NSW resident on discharge from Canberra Hospital, Calvary Public Hospital Bruce or the University of Canberra Hospital: Specialist Centre for Rehabilitation, Recovery and Research.
- An ACT and NSW resident presenting at the Canberra Hospital Emergency Department or Calvary Public Hospital Bruce who require loan equipment to prevent a hospital
- ACT resident on discharge from (private Hospital, Calvary John Jar National Capital Private Hospital Private Hospital.
- A client of the ACT Equipment Sc (ACTES) with equipment that has booked for repair at the Clinical T Workshop (CTW), who requires a item for your safety.

## Who is not eligible?

- You are not eligible for the service if you are still in hospital, or if you live in a high level residential care facility.
- NSW residents who were discharged from private hospitals in the ACT.

## What types of equipment does ELS provide?

Listed are the types of equipment you may be able to loan if there is available stock at the time:

- |                                |                            |
|--------------------------------|----------------------------|
| • Bariatric equipment          | • Pressure care cushions   |
| • Bathroom aids                | • Pressure care mattresses |
| • Hoist/Lifters/Slings         | • Toilet aids              |
| • Hospital beds                | • Utility/Hilite chairs.   |
| • Manual wheelchairs           |                            |
| • Mobility aids                |                            |
| • Portable ramps               |                            |
| • Powered recline/ lift chairs |                            |
- A delivery/collection service may be available for eligible ACT residents.

## How do I access the service?

Your primary health therapist must complete the ELS Referral Checklist to ensure we loan you the right equipment.

Forms are available from the Village Creek Centre and/or your primary health therapist. Your Primary health therapist may be one of the following:

- Occupational Therapist
- Palliative Care Nurse
- Physiotherapist
- Registered Nurse.

We cannot loan you equipment if the referral form is incomplete.

NOTE: The ELS team are not qualified to recommend items of equipment for loan, they are not able to help clients complete the referral or recommend equipment to clients.

## What will happen if I present to Village Creek with no ELS referral form?

If you do not have a referral form the administration team will refer you back to your primary health therapist or provide advice and the contact details for the Community Health Intake (CHI) on 5124 9977.

